

13th Judicial Circuit DIRECTORY		
LEFLER, Lawrence M.	23	Annex
LEVENS, William P.	502	Edgecomb
LOPEZ, Manuel A.	44	Annex
MANNING, Daryl	300	Edgecomb
MONTAGNO, Joan	406	Edgecomb
MOODY, Ashley B.	18	Annex
MYERS, Eric R.	12	Annex
NASH, Christopher C.	301	Edgecomb
NAZARETIAN, Nick	402	Edgecomb
NEAVES, Nancy	311	Edgecomb
NIELSEN, Richard A.	508	Edgecomb
OBER, Joelle Ann	301	Edgecomb
PEACOCK, Emily	310	Edgecomb
PERRONE, Frances M.	302	Edgecomb
PERRY, Daniel L.	19	Annex
POMPONIO, Denise A.	32	Annex
PROCTOR, Martin D.	405	Edgecomb
REEVES, Vicki L.	414	Edgecomb
RICE, Elizabeth G.	504	Edgecomb
SABELLA, Christopher C.	301	Annex
SCIONTI, Michael J.	401	Edgecomb
SISCO, Michelle	10	Annex
STELLO, Lila	490	Edgecomb
STELLO, Lila	480A	Edgecomb
STEPHENS, Scott	504	Edgecomb
STODDARD, Ralph C.	411	Edgecomb
TAYLOR, Margaret R.	22	Annex
THARPE, Chet A.	15	Annex
THOMAS, Cheryl	506	Edgecomb
TIBBALS, Wesley D.	410	Edgecomb
TWINE THOMAS, Barbara	42	Annex
WARD, Laura E.	309	Edgecomb
WARD, Samantha L.	65 S	South Annex
WEIS, Richard A.	31	Annex

“
Everyone at the court loves the new system. It has been extremely helpful with individuals coming to court proceedings and having the system direct them where to go.
 ”
 – Christina Blakeslee, Chief Technology Officer



OWNER
 Hillsborough County

CUSTOMER NAME
 Thirteenth Judicial Circuit

INDUSTRY SECTOR
 Justice

LOCATION
 Tampa, Florida

INFAX PRODUCTS
 DocketCall®
 Engage

Customer Overview:

In 2004, the 13th Judicial Circuit Courthouse in Hillsborough County, Fla., was built as part of a new courthouse construction and renovation project in downtown Tampa. The six-story George E. Edgecomb Courthouse is more than 268,000 square feet and includes both Family and Civil Courts.

With so much going on inside the building, the courthouse began to experience a growing congestion problem in the lobby areas. Patrons arriving at the courthouse were confused about where to go and how to get there, prompting them to ask staff members for directions. This caused courthouse operations to move even slower. In 2015, the 13th Judicial Circuit sought a solution to this problem that would inform patrons of their destinations as well as guide them there. After proposing its DocketCall® solution, Infax was selected for the job.



DOCKET			13th Judicial Circuit			DOCKET		
BOOK	TIME	CASE NUMBER	BOOK	TIME	CASE NUMBER	BOOK	TIME	CASE NUMBER
107	1:00 PM	14-CA-08809	107	1:00 PM	14-CA-08809	107	1:00 PM	14-CA-08809
11	1:00 PM	14-CA-08817-A	11	1:00 PM	14-CA-08817-A	11	1:00 PM	14-CA-08817-A
102	1:00 PM	14-CA-08828	102	1:00 PM	14-CA-08828	102	1:00 PM	14-CA-08828
101	1:00 PM	14-CA-08837	101	1:00 PM	14-CA-08837	101	1:00 PM	14-CA-08837
10	1:00 PM	14-CA-08842	10	1:00 PM	14-CA-08842	10	1:00 PM	14-CA-08842
14	1:00 PM	14-CT-08852	14	1:00 PM	14-CT-08852	14	1:00 PM	14-CT-08852
106	1:00 PM	14-CA-08855	106	1:00 PM	14-CA-08855	106	1:00 PM	14-CA-08855
104	1:00 PM	14-CA-08857	104	1:00 PM	14-CA-08857	104	1:00 PM	14-CA-08857
103	1:00 PM	14-CA-08858	103	1:00 PM	14-CA-08858	103	1:00 PM	14-CA-08858
105	1:00 PM	14-CA-08859	105	1:00 PM	14-CA-08859	105	1:00 PM	14-CA-08859
108	1:00 PM	14-CA-08860	108	1:00 PM	14-CA-08860	108	1:00 PM	14-CA-08860
109	1:00 PM	14-CA-08861	109	1:00 PM	14-CA-08861	109	1:00 PM	14-CA-08861
110	1:00 PM	14-CA-08862	110	1:00 PM	14-CA-08862	110	1:00 PM	14-CA-08862
111	1:00 PM	14-CA-08863	111	1:00 PM	14-CA-08863	111	1:00 PM	14-CA-08863
112	1:00 PM	14-CA-08864	112	1:00 PM	14-CA-08864	112	1:00 PM	14-CA-08864
113	1:00 PM	14-CA-08865	113	1:00 PM	14-CA-08865	113	1:00 PM	14-CA-08865
114	1:00 PM	14-CA-08866	114	1:00 PM	14-CA-08866	114	1:00 PM	14-CA-08866
115	1:00 PM	14-CA-08867	115	1:00 PM	14-CA-08867	115	1:00 PM	14-CA-08867
116	1:00 PM	14-CA-08868	116	1:00 PM	14-CA-08868	116	1:00 PM	14-CA-08868
117	1:00 PM	14-CA-08869	117	1:00 PM	14-CA-08869	117	1:00 PM	14-CA-08869
118	1:00 PM	14-CA-08870	118	1:00 PM	14-CA-08870	118	1:00 PM	14-CA-08870
119	1:00 PM	14-CA-08871	119	1:00 PM	14-CA-08871	119	1:00 PM	14-CA-08871
120	1:00 PM	14-CA-08872	120	1:00 PM	14-CA-08872	120	1:00 PM	14-CA-08872
121	1:00 PM	14-CA-08873	121	1:00 PM	14-CA-08873	121	1:00 PM	14-CA-08873
122	1:00 PM	14-CA-08874	122	1:00 PM	14-CA-08874	122	1:00 PM	14-CA-08874
123	1:00 PM	14-CA-08875	123	1:00 PM	14-CA-08875	123	1:00 PM	14-CA-08875

Solution

Infax configured and remotely installed its DocketCall software on twelve 40-inch monitors provided by the court. By seamlessly integrating with the courthouse’s Tyler Odyssey CMS, the software is able to pull and filter case information to electronically display the daily docket on the facility’s monitors. If any changes need to be made to the docket, authorized staff members simply enter the changes into the CMS or into the Infax GUI to allow DocketCall to automatically update the appropriate displays. Also included in the installation was Engage, Infax’s content-creating software for courthouses. With Engage, users can display welcome messages, digital directories, courthouse maps and more.

Results

With the ability to find where they need to go in less than 60 seconds, patrons no longer need to stop courthouse staff to ask for directions. As a result, the 13th Judicial Circuit staff members are able to continuously tend to their tasks to make the facility as efficient as possible. An additional benefit of DocketCall is a reduction in stress levels often felt by court patrons. Entering an unfamiliar building can be stressful, but when given proper information and direction, new visitors feel more confident about their ability to navigate the courthouse.



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